

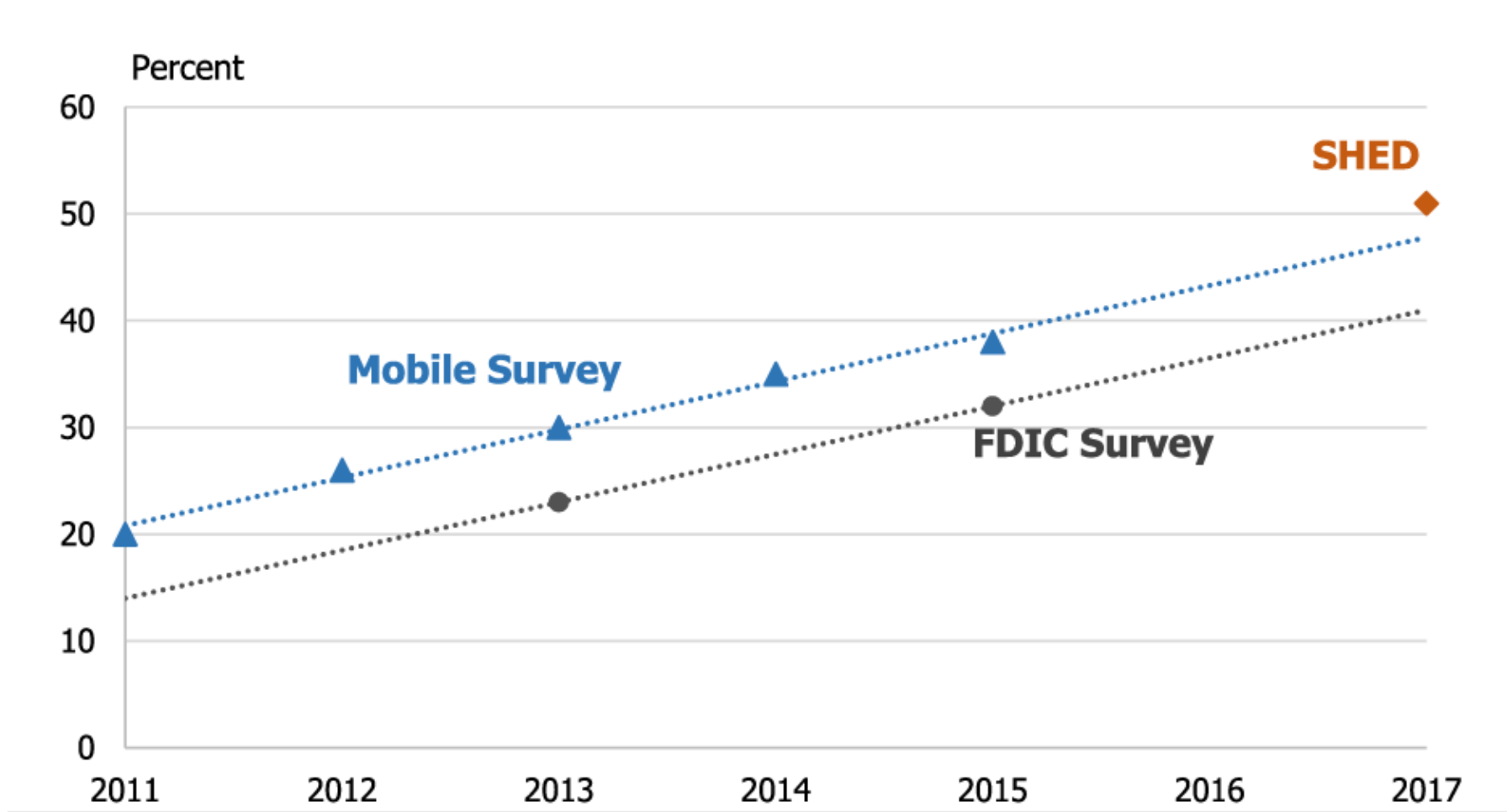


Mobile Banking

William Fisher
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Mobile Banking Use in the United States

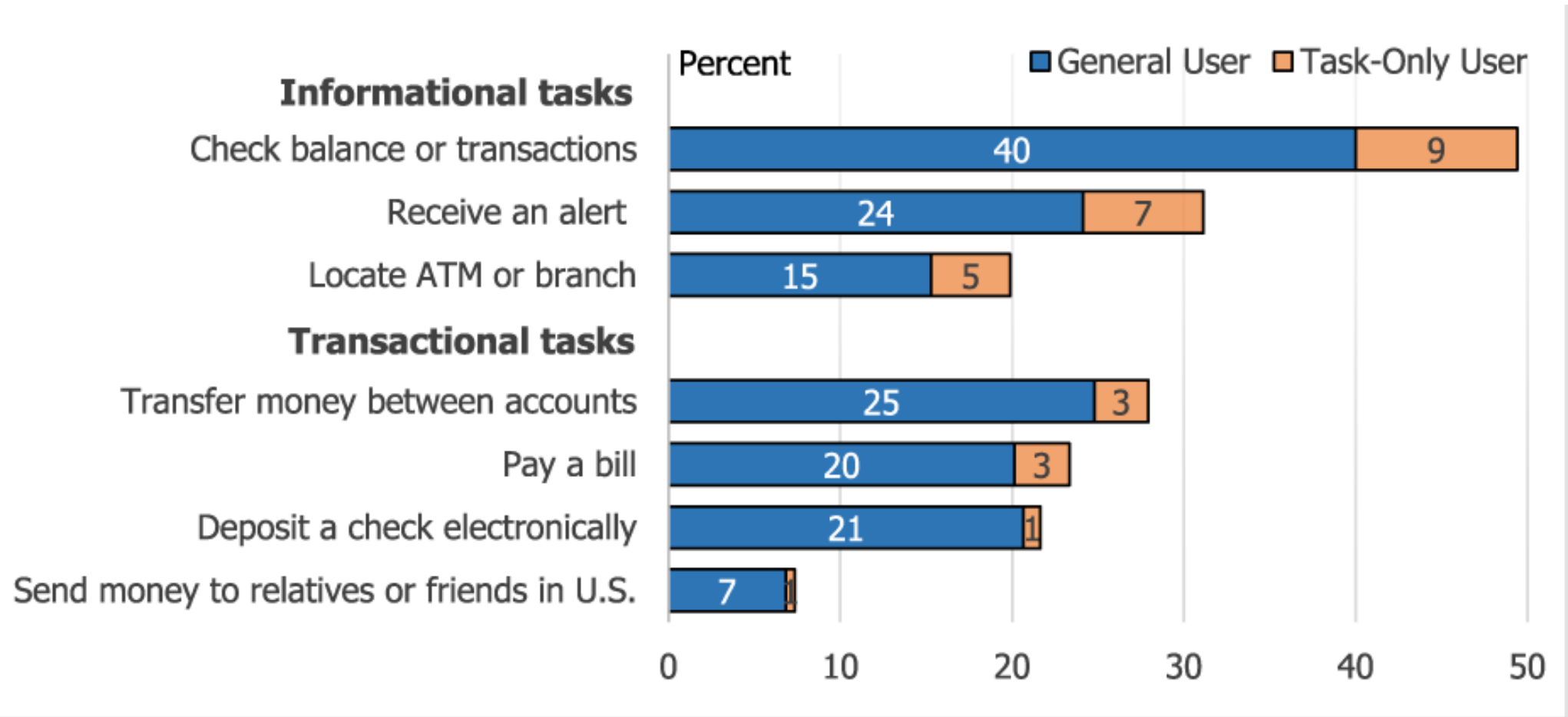


Note: SHED and Mobile Survey estimates are percent of U.S. adults with a bank account. FDIC Survey estimates are percent of U.S. households with a bank account who accessed their account in the past 12 months. Dashed lines are estimated linear trends.
Source: Survey of Household Economics and Decisionmaking (SHED), Survey of Consumers' Use of Mobile Financial Services (Mobile Survey), FDIC Survey of Unbanked and Underbanked Households (FDIC Survey).

Source: <https://www.federalreserve.gov/econres/notes/feds-notes/mobile-banking-a-closer-look-at-survey-measures-20180327.htm>



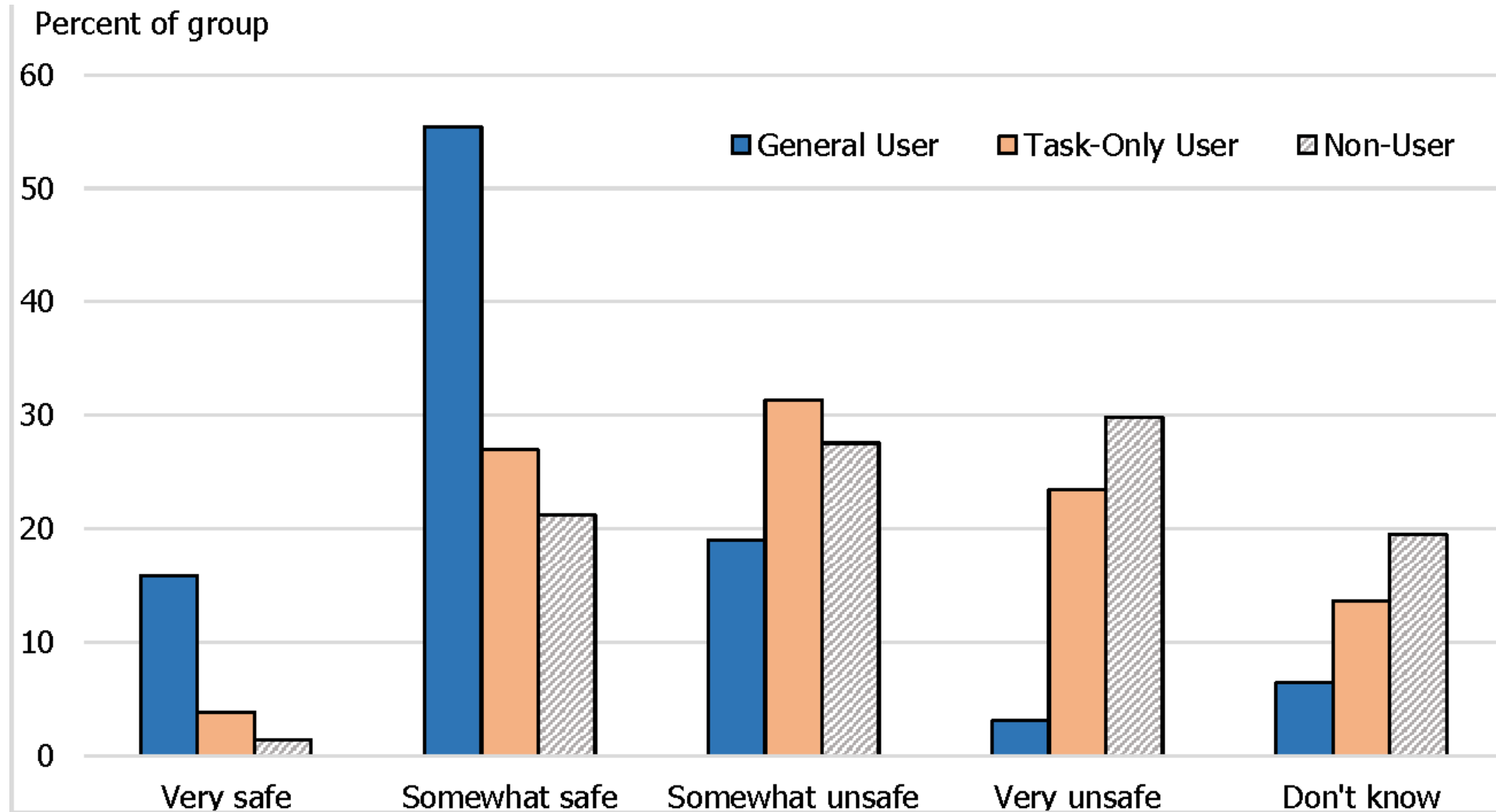
Mobile Banking Use in the United States





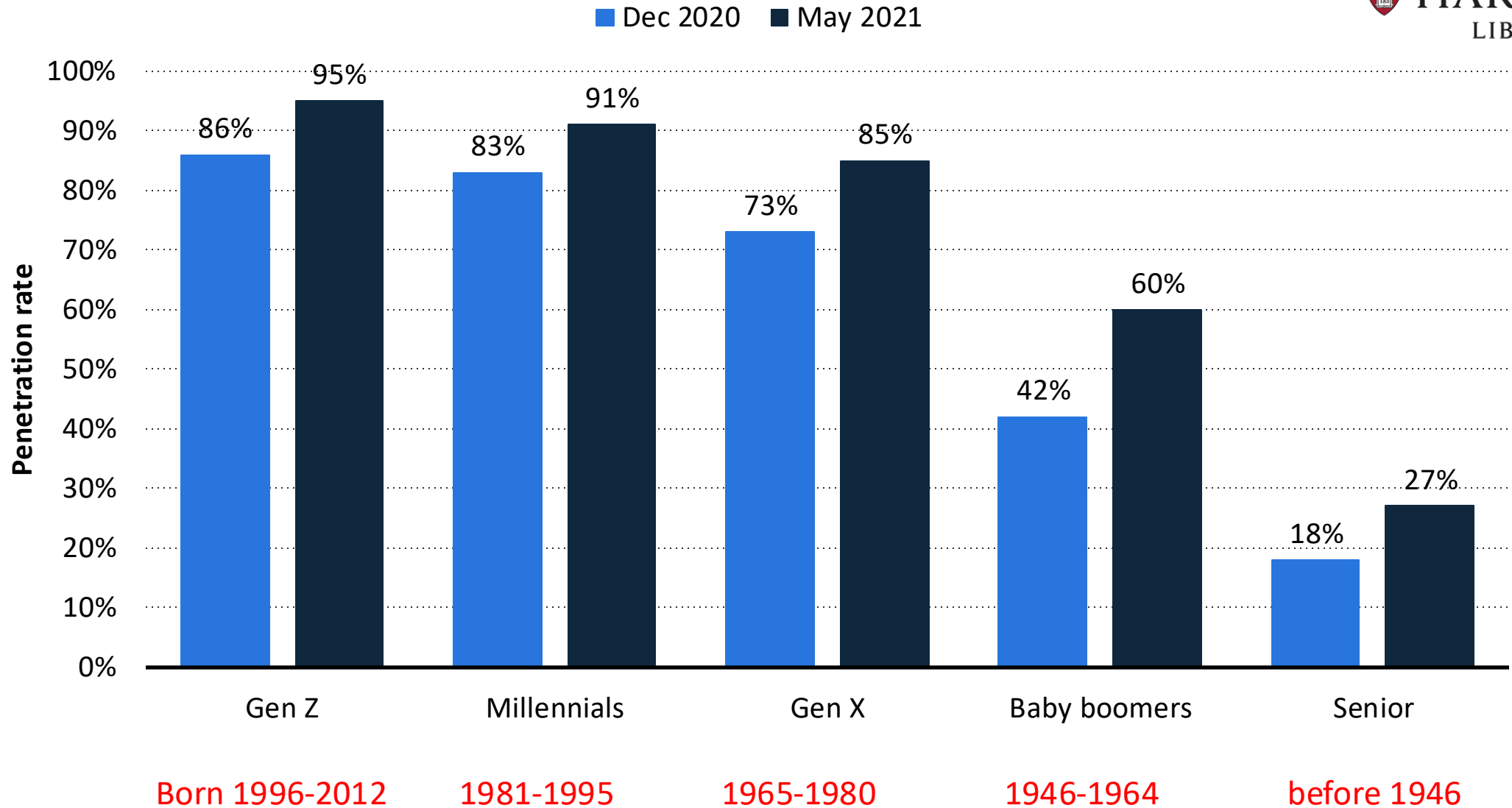
Mobile Banking Use in the United States

Perceived Safety of Personal Information in Mobile Banking



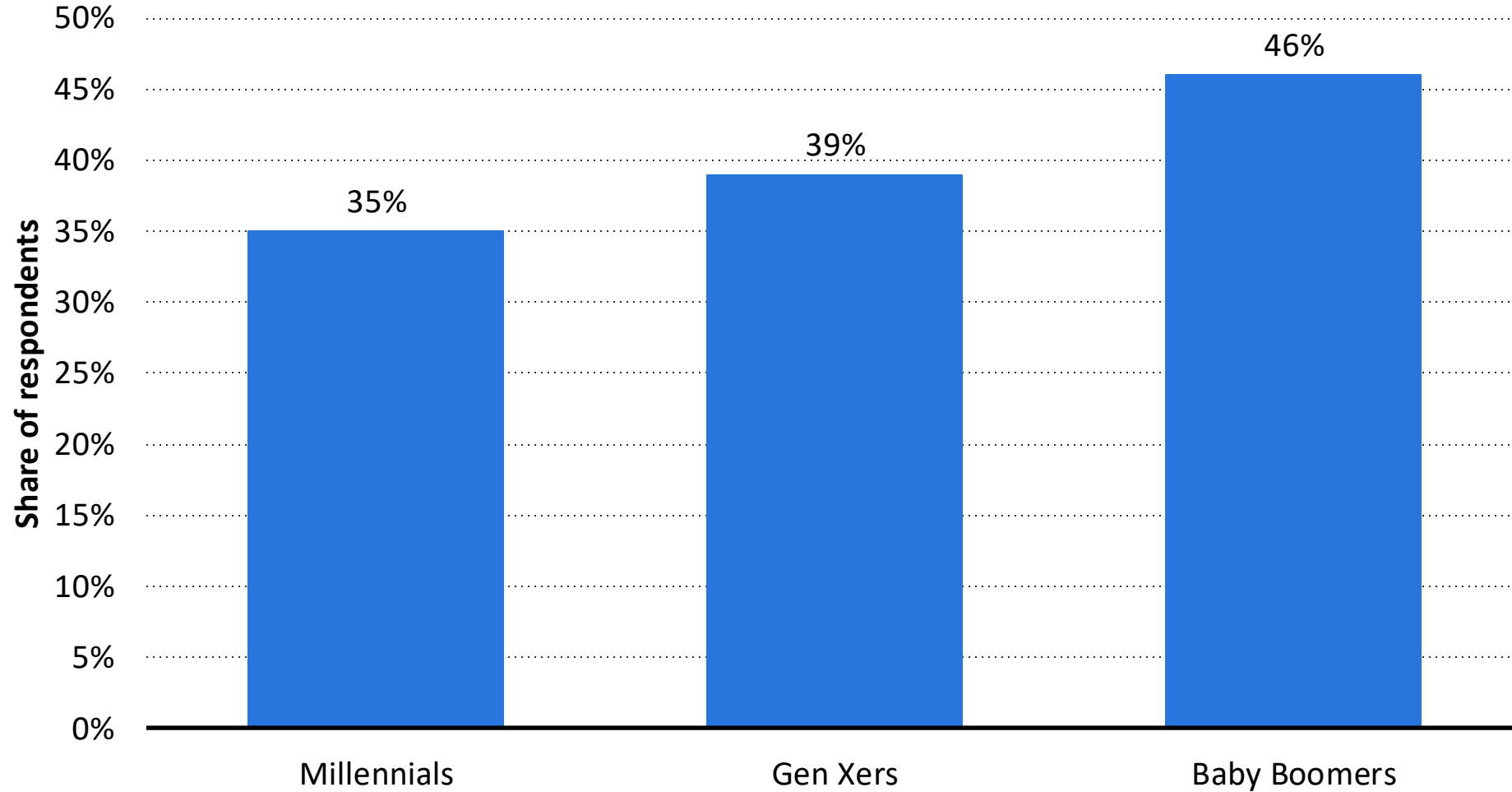


Penetration rate of mobile banking in the United States as of December 2020 and May 2021, by generation





Share of banked consumers who are using new channels for their banking since the COVID-19 outbreak in the United States in 2020, by generation



Note(s): United States; April 3 to 5, 2020; 1,030 respondents; banked consumers
Further information regarding this statistic can be found on [page 8](#).
Source(s): FIS; Ipsos; [ID_1177061](#)